

Set up Guide

To ensure your Hot Tub Heats up in time, please follow the brief instructions below.

Our Driver will set up your Hot Tub and connect the Tubes from the Hot Tub into the Pump, however due to the amount of time it takes to fill up the Hot Tub, we require all of our customers to fill up the tub with water and comply with the following instructions prior to use.

1. Fill up the Hot Tub with clean water (Hosepipe is adequate) until it reaches the maximum fill line and then remove Hose Pipe.
2. Clip on or insert your cover to the top of the hot tub. You can now switch your pump on by pressing the “reset” button on your RCD (**black box near the plug**)
3. Press the up arrow until required temperature is met (**MAX 40 - 42 degrees**) it will flash for 3 seconds and return back to the normal temp.
4. If no buttons are responsive please make sure your pump is unlocked (**hold the lock button for 3 seconds**) and now press the heat button, depending on make and model this will look like a **sun** or have **1 or 3 flames** as an **icon**.
5. Please check the connectors between pump and hot tub for any leaks or loose connections and tighten if needed. Slow drip leaks are common on used equipment.
6. Your hot tub will now take around **18-24** hours to heat up, it is good practice to check your hot tub regularly to ensure the temp on the display is slowly increasing.
7. When your hot tub is hot and ready to be used just press the bubble button to switch on bubble jets which will stay on for 10 minutes per session. When not in use ensure that the heat button is on throughout the remainder of the hire.
8. It is recommended that you remove and clean out the filter every night after use to keep your hot tub clean and clear.

PLEASE DO NOT UNPLUG THE HOT TUB DURING HIRE AS THE TUB WILL NOT REMAIN HEATING UP WHILST UNPLUGGED.

Collection

On the evening before collection we ask that do the following so that your hot tub is ready for collection:

1. Unplug pump and protect the plug from rain or water
2. Undo the drainage plug which lays on the bottom of the hot tub floor (this will take up to 4 hours to drain without flooding your garden. On some models you may have another cap externally that need to be removed to drain, this cap and tube will follow the drainage hole inside. **DO NOT DEFLATE HOT TUB**
3. Place all small items into the box provided or near the pump for the driver to identify and collect.
4. If gazebo was given please fold down and place all panels into the gazebo bag.

Troubleshooting

Depending on your hot tubs model it sometime helps to you tube or google your make or model to have a visual representation of setup however for non-specific issues with your hot tub we can provide the following help:

1. If your hot tub deflates (only applies for inflatable hot tubs) at any stage we provide you with a hand pump or inflating tube to connect to the pump to inflate.
2. Emergency patch repair patches to use in case of a small puncture during hire

Error codes on the pump unit can help diagnose certain issues and are normally caused by either a restriction in water flow, leaking connections, or other sensor related issues. If you have issues that cannot be easily fixed please call us on the number below and leave a voicemail is unanswered.

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